



Get the best of both worlds with Intermedia Unite® & Microsoft Teams together

Better Together

Collaborate in Teams.
Call from Unite

Advanced Features

Advanced cloud PBX,
Call Center, SMS and more

Savings

Unlimited Local
& Long Distance¹

For business who have oriented their collaboration solution around Microsoft Teams², Unite with Teams offers the best of Unite and disables features such as chat, meetings and file sharing so users aren't faced with confusing options. Users go to Teams for chat, meetings and files, and Unite for all phone related services. Unite features are accessed through the phone, desktop and mobile app and the user can sign into Unite with their Microsoft 365 credentials. In addition, presence status for users is synchronized between Unite and Teams, and the contacts list is shared.

MICROSOFT TEAMS AS YOUR COLLABORATION HUB:

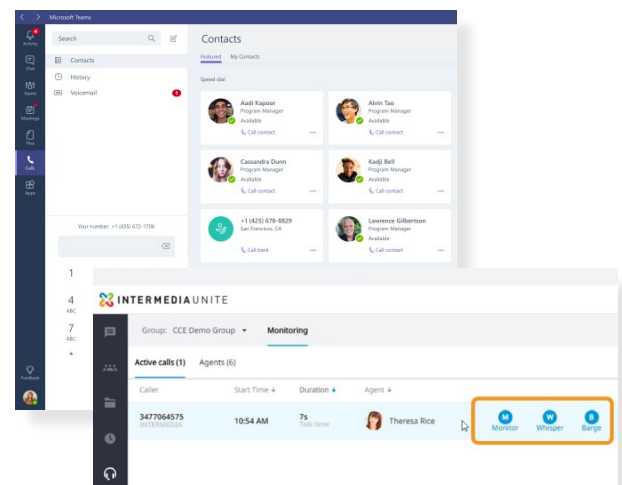
Use Teams collaboration tools to manage chat, file sharing, and video conferencing.

UNITE AS YOUR BUSINESS PHONE SYSTEM:

Communicate through a business-grade, cloud-based phone system with the features your business deserves including integrated SMS and advanced call routing.

SUPPORT & SERVICE YOU CAN COUNT ON:

J.D. Power-certified 24/7 support with industry leading 99.999% uptime SLA.



1. Free local and long distance calling to the US, Canada, and Puerto Rico
2. Microsoft Teams licenses purchased separately.

HOW UNITE AND TEAMS WORK TOGETHER



FEATURES		
Instant Messaging	●	
File Sharing & Cloud Storage	●	
Notes and Tasks	●	
Enterprise PBX		●
Unlimited Domestic Calling		●
Free Desk Phone		●
Business SMS		●
Unite Desktop & Mobile Apps		●
Phone Features (Call Forward, Hold, 3-way,		●
Call Center (Monitor, Barge, Whisper)		●
Call Queuing		●
Automated Attendant		●
Advanced Hunt Groups		●
Reporting & Analytics		●
Voicemail & Transcription		●
Call Recording		●
Music on Hold		●
3rd Party Integrations		●
J.D. Power-certified 24/7 support		●



Intermedia has been recognized by J.D. Power for providing "An Outstanding Customer Service Experience" for its Assisted Technical Support. J.D. Power 2021 Certified Assisted Technical Program, developed in conjunction with TSIA. Based on successful completion of an audit and exceeding a customer satisfaction benchmark for assisted support operations. For more information, visit www.jdpower.com or www.tsia.com.

Questions? Contact Us Today.
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